



## **ABIGAIL GUETTLER – CASE MANAGER**

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Maple Case Management Ltd,

Metro House, Chichester, PO19 1BE

The  
Case Management  
Community



### **Profile**

I am an occupational therapist working as a case manager with more than 15 years of clinical experience in neurological rehabilitation. My area of clinical practice is severe brain injury and spinal cord injury.

I have spent more than seven years working as a case manager in the UK supporting clients with a catastrophic brain injury and spinal cord injury. Prior to moving to the UK I worked as an independent neurological OT in Ontario, Canada with both brain injury and spinal cord injury clients. The role of an OT in Ontario's private practice overlaps here with the roles of Case Management and Expert Witness.

### **Qualifications**

Certified Life Care Planner (2012), International Commission on Health Care Certification, USA

Master of Science in Occupational Therapy, MSc OT (2005), University of Toronto, Canada

Bachelors of Classics, Honours BA (2003), McMaster University, Canada

Bachelors of Kinesiology, BKin (2002), McMaster University, Canada

### **Skills and Experience**

I am highly skilled in facilitating complex hospital discharges, assessing and managing home care packages, organising equipment, advising on adaptations, advocating for the client as well as developing and managing comprehensive client-centred, goal based, outcome measured rehabilitation programs. I carry out this intervention to attain each individual's maximal level of safety, independence and best quality of life post neurological injury.

I work with clients coping with cognitive impairments, challenging behaviours, co-morbidities, mental health concerns and pre-injury health histories. I am experienced in recruiting support worker teams and providing them with ongoing training and supervision. I support and facilitate a client's desire for community living regardless of the complexity of their needs.

I am a motivated, enthusiastic and proactive case manager. I have excellent communication skills which enable me to develop strong therapeutic relationships with clients and good rapport in professional relationships. I am organised and thorough in my comprehensive ongoing assessment of a client's needs, environment, and participation in meaningful occupations. My conscientious and caring practice empowers clients to be at the forefront of their rehabilitation and recovery.

I pursue ongoing professional development by attending courses, volunteering as well as reading and integrating evidence based research into my practice.

I understand the role of a case manager in the litigation process. I receive instructions from both solicitors and insurers.

## **Employment**

**Clinical Case Manager**, Maple Case Management Ltd 2020-present

**Senior Clinical Case Manager**, Bush & Co 2015-2020

**Senior OT**, The Wellington Hospital 2013-2014

**Neuro OT**, Queen Mary's Hospital, St George's NHS 2013

**Independent OT**, working in Ontario's medical legal framework 2007–2012

**Neuro OT** The Lyndhurst Centre (spinal cord rehabilitation hospital), Toronto, Canada 2005-2007

## **Registrations and Memberships**

**Health & Care Professions Council** (Reg: OT66283)

**Royal College of Occupational Therapy** (Reg: BT0250623)

**Advanced Registered Practitioner with the British Association of Brain Injury & Complex Case Management** (Reg: 0960)

**Case Management Society UK** (Reg: 14-1432-CM)

**Canadian Certified Life Care Planner** (CCLCP 0106) with the International Commission on Health Care Certification, USA

**International Association of Rehabilitation Professionals** (LCP Subgroup), North America

### **The 3HUB Case Management Community:**

I am an independent practitioner and work as part of the 3HUB case management community ([www.threehub.co.uk](http://www.threehub.co.uk)).

This means that I am supported by a highly experienced network of case managers who all operate in compliance with recognised case management governance structures as endorsed by the Case Management Society UK (CMSUK), British Association of Brain Injury & Complex Case Management (BABICM) and the UK Rehabilitation Council (UKRC).

Through this network I am able to ensure that my clients have direct access to an equivalent standard of support should I be on leave or unavailable for any reason. I am covered by robust specialist liability insurance and can provide a copy of this on request.

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