



# Viv Cooper

**Independent Case Manager**  
**Three Case Management**  
**Occupational Therapist**  
**viv@threecm.co.uk**

## Specialisms

Adults

Amputation,  
Brain Injury,  
Challenging Behaviour,  
Complex Multiple  
Injuries/Polytrauma,  
Fatigue Management,  
Pain,  
Sensory Impairment,  
Vestibular Dysfunction,  
Vocational Support

## Profile

Viv is one of the founder partners of Three Case Management and founder director of 3HUB. She is a highly supportive, pragmatic clinician who prides herself on understanding and helping others realise and develop their true potential. She is a relentless believer in the power of collaboration and teamwork.

Viv has over 30 years experience as a rehabilitation professional. An OT by background she acquired her clinical and managerial training over 25 years in the NHS and as a rehabilitation consultant in Canada. She has a high level of clinical skill in the assessment and management of the physical, emotional and social needs of people affected by complex traumatic injury through a multidisciplinary approach and goal orientated framework. Viv is an empowering advocate for her clients and is a highly skilled communicator who focusses on developing the positive and trusting relationships which are key to a successful recovery outcome for the client.

Viv has been responsible for the setup, development, and management of an award-winning multidisciplinary NHS specialist community neurological rehabilitation service. She has a background in clinical training and is an experienced mentor and supervisor for case managers working in the field of catastrophic injury.

Viv is an advanced practitioner member of the British Association of Brain Injury and Complex Case Management (BABICM). She is also a current serving council member for BABICM.

## Testimonial

"I worked with Viv Cooper in her capacity as case manager on a number of cases. Without exception Viv was throughout highly professional, extremely competent, and retained the absolute confidence of both the clients and the teams she worked with."  
*Personal Injury Solicitor*

## Qualifications

Diploma of the College of Occupational Therapists – 1987  
Canadian Occupational Therapy Certification – 1997

## Professional Memberships

Health and Care Professions Council (Reg OT15514)  
Case Management Society UK (Reg 15-1509-CM)  
Advanced Member of the British Association of Brain Injury & Complex Case Management (Council Member, Reg 6385)  
Sussex Acquired Brain Injury Forum (Committee Member)  
Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct

## Location

Horsham, West Sussex

## Coverage

South East






The  
Case Management  
Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)



 <p>The Case Management Community</p>	  <h1>Viv Cooper</h1> <p>Independent Case Manager  Three Case Management  <b>3HUB Community Governance &amp; Due Diligence</b>  <b>viv@threecm.co.uk</b></p>
<b>Contact</b>	<a href="mailto:office@threehub.co.uk">office@threehub.co.uk</a> 01243 769081 <a href="http://www.threehub.co.uk">www.threehub.co.uk</a>
<b>Professional Memberships</b>	Health and Care Professions Council (Reg OT15514) Case Management Society UK (Reg 15-1509-CM) Advanced Member of the British Association of Brain Injury & Complex Case Management (Council Member, Reg 6385) Sussex Acquired Brain Injury Forum (Committee Member) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request.
<b>CQC Registration Status</b>	Registered with CQC 16/07/2021 <a href="#">Click here for CQC registration details</a> Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal care, Physical disabilities, Sensory impairments, Treatment of disease, disorder or injury, Caring for adults under 65 yrs, Caring for adults over 65 yrs
<b>Qualifications</b>	Diploma of the College of Occupational Therapists – 1987 Canadian Occupational Therapy Certification – 1997
<b>Continuous Professional Development</b>	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
<b>Professional Liability Insurance Policy</b>	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
<b>GDPR compliant</b>	Current ICO Certificate available on request. Data Controller: Viv Cooper
<b>Enhanced Disclosure and Barring Service (DBS) Certificate &amp; Update Service</b>	Full, clear enhanced DBS certificate currently in place & update service details available on request.
<b>Key Policies</b>	All our policies and procedures are reviewed annually and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.