



# Kaaren Wallace

**Independent Case Manager  
Three Case Management**

**Occupational Therapist**

**kaaren@threecm.co.uk**

## Specialisms

Adults

Brain Injury,  
Cerebral Palsy,  
Challenging Behaviour,  
Complex Orthopaedic,  
Complex Polytrauma  
Disorders of  
Consciousness,  
Pain,  
Vocational Support.

## Profile

Kaaren is able to sensitively and competently navigate the complex and differing needs of both clients and their families as they adjust to life changing injury.

Cases have included complex brain and spinal injuries, complex orthopaedic and polytrauma injuries. Having spent many years working clinically as an occupational therapist both with children and adults, Kaaren has extensive experience in meeting, identifying and managing the needs of clients through multidisciplinary and multi-agency working. She gained a high level of clinical skill in the rehabilitation of adults with complex needs, specialising in neuro rehabilitation, having worked across acute, rehabilitative and community settings in some of the most advanced neuro rehabilitation services in London.

Kaaren values being reliable and proactive. She has extensive skills in working as an advocate for her clients, as well as their families and carers to build supportive, efficient, and effective teams around them.

She has a good understanding of the litigation process and has acted as a professional witness in court.

Kaaren is one of the founding members and a director of 3HUB, a collaborative and organised community of highly experienced, specialist, independent case managers.

## Testimonial

"Kaaren is very switched on to client's underlying health and psychological needs and drills down to the heart of their issues. She has been key in keeping relationships going between deputy and client during fairly extreme circumstances. Her calm and level headed approach enables both of us to reach solutions when the opposite could easily have happened." Personal Injury Solicitor

## Qualifications

Occupational Therapy BSc, Oxford Brookes University 1995

## Professional Memberships

Health & Care Professions Council (Reg: OT26210)  
British Association of Brain Injury and Complex Case Management (Reg: 6579)  
Case Management Society UK (Reg: 14-1357-CM)  
Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct

## Location

Petersfield, Hampshire

## Coverage

South East, South West, International






The  
Case Management  
Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)



 <p>The Case Management Community</p>	  <h1>Kaaren Wallace</h1> <p>Independent Case Manager Three Case Management</p> <p><b>3HUB Community Governance &amp; Due Diligence</b></p> <p><b>kaaren@threecm.co.uk</b></p>
<b>Contact</b>	<a href="mailto:office@threehub.co.uk">office@threehub.co.uk</a> 01243 769081 <a href="http://www.threehub.co.uk">www.threehub.co.uk</a>
<b>Professional Memberships</b>	<p>Health &amp; Care Professions Council (Reg: OT26210) British Association of Brain Injury and Complex Case Management (Reg: 6579) Case Management Society UK (Reg: 14-1357-CM) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request.</p>
<b>CQC Registration Status</b>	<p>Registered with CQC 16/07/2021 <a href="#">Click here for CQC registration details</a> Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal care, Physical disabilities, Sensory impairments, Treatment of disease, disorder or injury, Caring for adults under 65 yrs, Caring for adults over 65 yrs</p>
<b>Qualifications</b>	<p>Occupational Therapy BSc, Oxford Brookes University 1995</p>
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request. Data Controller: Viv Cooper for Three Case Management (viv@threecm.co.uk)</p>
<b>Enhanced Disclosure and Barring Service (DBS) Certificate &amp; Update Service</b>	<p>Full, clear enhanced DBS certificate currently in place &amp; update service details available on request.</p>
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>