

### **Shelley Westgate**

Independent Case Manager Westgate Case Management Occupational Therapist shelley@westgatecm.com Westgate Case Management



## **Specialisms** Adults

Amputation,
Brain Injury,
Challenging Behaviour,
Complex Orthopaedic,
Complex Polytrauma,
Disorders of
Consciousness,
Mental Health
Management,
Pain Management,
Spinal Injury,
Substance Abuse,
Vocational Support.

#### Profile

Shelley prides herself on providing high quality, proactive and compassionate care, and support to her clients. She has been a recent finalist in the CMSUK awards for Catastrophic Case Manager of the Year. A highly trained, hardworking case manager with over 20 years clinical experience in specialist rehabilitation.

Shelley is confident in guiding her clients and families with a steady and reassuring hand through the complexities and challenges of recovery. She is a skilled collaborator who looks to find creative solutions for her clients that can drive positive results.

Shelley has experience in the treatment and management of a broad range of injuries including brain and spinal injury, neurological disorders, complex orthopaedic, catastrophic injury/polytrauma.

She has worked in acute and rehabilitation settings and has experience of the management of low awareness clients. She is highly effective at structuring and managing multidisciplinary teams in the delivery of goal focused treatments and outcomes. She works successfully with both statutory and private rehabilitation specialists and service providers.

Shelley is an excellent written and verbal communicator, producing thorough, clinically robust reports. She is very organised with excellent interpersonal skills that can develop strong trusting relationships with clients, their families and all stakeholders involved in the case.

Shelley is experienced in understanding the litigation process and the need for a balanced and flexible approach. She understands and works successfully with both statutory and private rehabilitation specialists and service providers. She works well under pressure and understands the need to manage costs as necessary.

Shelley frequently attracts high praise from her clients and referrers and is regularly approached to manage complex cases.

#### **Testimonial**

"I have worked with Shelley for many years now as a case manager on my serious injury cases. She is an excellent case manager with a real empathy for the client's position and who always goes the extra mile for my clients and their families. She also has a good understanding of the litigation process. I enjoy working with Shelley but more importantly my clients benefit from her involvement in their recovery/rehab journey." Personal Injury Solicitor

#### **Qualifications**

BSc (Hons) Occupational Therapy, University of Southampton 1999 ILM (Institute of Leadership and Management) Level 3 Certificate in First Line Management 2011

#### **Professional Memberships**

Health & Care Professions Council (Reg: OT30133)

British Association of Brain Injury and Complex Case Management (Reg: 6827)

Case Management Society UK (Reg: 17-3616-A)

Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct

**Location** Crawley, Sussex Coverage South East





The Case Management Community



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# **Shelley Westgate**

Independent Case Manager
Westgate Case Management
3HUB Community Governance &
Due Diligence
shellev@westgatecm.com

Westgate Case Management



|  | shelley@westgatecm.com   |
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| Contact  | office@threehub.co.uk 01243 769081 www.threehub.co.uk  |
| Professional<br>Memberships  | Health & Care Professions Council (Reg: OT30133) British Association of Brain Injury and Complex Case Management (Reg: 6827) Case Management Society UK (Reg: 17-3616-A) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request. |
| CQC<br>Registration<br>Status  | Registered with CQC 19/12/2022 <u>Click here for CQC registration details</u> Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal care, Caring for adults under 65 yrs, Caring for adults over 65 yrs.  |
| Qualifications   | BSc (Hons) Occupational Therapy, University of Southampton 1999<br>ILM (Institute of Leadership and Management) Level 3 Certificate in First Line<br>Management 2011   |
| Continuous<br>Professional<br>Development                                  | Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.   |
| Professional<br>Liability<br>Insurance<br>Policy                           | Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.   |
| GDPR<br>compliant  | Current ICO Certificate available on request. Data Controller: Shelley Westgate  |
| Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service | Full, clear enhanced DBS certificate currently in place & update service details available on request.   |
| Key Policies   | All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.                      |