

# Jennifer Robbins

Independent Case Manager JR Clinical Training & Case Management

Nurse

jenny@jrobbins-ctcm.co.uk

#### Profile

Adults and Children

**Specialisms** 

Birth Injury, Brain Injury, Spinal Injury, Complex Polytrauma, Cerebral Palsy, Challenging Behaviour, Learning Difficulties, Mental Health Management, Paediatric Specialist, Special Needs Education.

Court Appearance.





Jenny is a conscientious and dedicated case manager. She thrives on developing and supporting the rehabilitation process to enable clients to meet challenges and maximise their potential. Jenny is a skilled communicator who prides herself on providing all her clients and their families with a bespoke person-centred approach.

Jenny is a former intensive care nurse and is highly experienced in managing a varied and often challenging caseload of adults and children with complex care needs. Jenny has knowledge and experience in managing defendant pathway meetings and, more recently, court appearances, achieving positive outcomes for her clients. She specialises in the following areas: brain injury, spinal injury, catastrophic and traumatic injury, birth injuries, Cerebral Palsy, respiratory care, and ventilation. Jenny also has in-depth knowledge of managing large, directly employed care teams and holds her CQC registration.

Jenny has 20 years of experience working in the Health & Social Care Sector. Her core focus is helping individuals with complex care needs to remain in the community. Jenny is compassionate, kind, and friendly and can quickly establish trusting relationships with her clients.

## Testimonial

"Jenny is able to adapt to any case and will accept the challenge that many cases can bring. She is a valuable part of any MDT and leads with dedication and thoughtfulness for all involved." – Kate Lewis, Senior Case Manager, SICM Ltd

## Qualifications

Adult Nursing Diploma - University of The West of England 2011

## **Professional Memberships**

British Association of Brain Injury and Complex Case Management (Reg: 6923) Case Management Society UK (Reg: 21-5610-CM) Nursing and Midwifery Council (MC pin 10G0773E) Royal College of Nursing (Reg: 3033013)

## Location

Weston-Super-Mare, Somerset

#### Coverage

South West, Wales, and Midlands

JR Clinical Training & Case Management Supporting others to achieve more



The Case Management Community	Jennifer Robbins Independent Case Manager JR Clinical Training & Case Management 3HUB Community Governance & Due Diligence jenny@jrobbins-ctcm.co.uk
Contact	office@threehub.co.uk 01243 769081 www.threehub.co.uk
Professional Memberships	British Association of Brain Injury and Complex Case Management (Reg: 6923) Case Management Society UK (Reg: 21-5610-CM) Nursing and Midwifery Council (MC pin 10G0773E) Royal College of Nursing (Reg: 3033013) Registration evidence available on request.
CQC Registration Status	Registered with CQC 14/02/2023 <u>Click here for CQC registration details</u> Current Rating: CQC has not inspected this service yet. Regulated Activity Provided: Personal care, Physical disabilities, Treatment of disease, disorder, or injury, Caring for children (0-18yrs), Caring for adults under 65 yrs, Caring for adults over 65 yrs.
Qualifications	Adult Nursing Diploma - University of The West of England 2011
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Jennifer Robbins
Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service	Full, clear enhanced DBS certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.