



Clare Jones

**Independent Case Manager Assistant
Wildflowers CMA**

clare@wildflowerscma.co.uk

Specialisms

Adults and Children

Brain Injury.

Autistic Spectrum Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Mental Health Management,
Special Needs Education.

Profile

Clare has nearly 20 years' experience across a variety of care and educational settings. Clare is insightful and empathic, enabling her to form trusted professional relationships with clients and colleagues.

Clare has worked with children and adults in specialist school and further education settings, as well as in a mainstream school as a Special Educational Needs Teaching Assistant. She has worked for the NHS and most recently as a Senior Support Worker for a client within their own home, where she has acted in a managerial capacity gaining skills in guiding, supervising, and overseeing the work of care team members and working collaboratively with healthcare professionals and families.

Clare has experience of working with case managers and within multidisciplinary teams for clients with complex needs. She takes pride in acting as an advocate for those who need her to. She has a good insight into the case management role and how to work to support the case manager. She is well organised and effective in her approach to all tasks, setting appropriate objectives to achieve what needs to be done.

Testimonial

"Clare always works in the best interests of her client and is committed to ensuring that all her client's needs are met with proficiency and safety both by herself and all care team members. Clare has excellent management skills and always adopts a compassionate whilst professional approach." – *Independent Case Manager*

"Clare demonstrates excellent communication skills and recognises the value of non-verbal cues being just as important as verbal in eliciting information. She has a calm demeanour which results in putting individuals at ease. She is approachable and works well under pressure, prioritising care accordingly. Clare is adaptable to skill set changes and questions where she feels necessary. She works well on her own or as a member of a team. She is honest, hardworking and her time keeping is excellent." - *Session Sister, NHS Blood and Transplant*

Qualifications

ITC Level 3 Award in Emergency First Aid at Work 2023

Level 3 Safeguarding Update Session Adults and CYP 2023

NVQ - Level 2 Teaching Assistant 2006

GNVQ - Level 3 Health and Social Care 1995

Location

Gloucester, Gloucestershire

Coverage

South West England



The
Case Management
Community



The
Case Management
Community



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Independent Case Manager
Wildflowers CMA

3HUB Community Governance & Due Diligence
clare@wildflowerscma.co.uk

Contact	office@threehub.co.uk 01243 769081 www.threehub.co.uk
Qualifications	ITC Level 3 Award in Emergency First Aid at Work 2023 Level 3 Safeguarding Update Session Adults and CYP 2023 NVQ - Level 2 Teaching Assistant 2006 GNVQ - Level 3 Health and Social Care 1995
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Clare Jones
Enhanced Disclosure and Barring Service (DBS) Certificate & Update Service	Full, clear enhanced DBS certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.