



# Pam Clarke

**Independent Case Manager  
Merlin Case Management**



**Occupational Therapist,  
Expert Witness & Best Interest Assessor**

**pam@merlincm.co.uk**

## **Adults and Children**

### **Specialisms**

Brain Injury,  
Complex Polytrauma,  
Complex Orthopaedic.

#### **Experience of:**

Amputation,  
Birth Injury,  
Burns and Plastics,  
Cerebral Palsy,  
Challenging Behaviour,  
Intensive Care,  
Mental Health  
Management,  
Pain Management,  
Substance Abuse,  
Visual impairment.



The  
Case Management  
Community



[www.hcpc-uk.org](http://www.hcpc-uk.org)



## **Profile**

Pam is a highly motivated, conscientious, and empathetic case manager, with over 20 years' experience working with children and adults with a diverse range of complex physical and neurological needs and the associated psychological trauma. Committed to empowering her clients to achieve their goals to maximise and maintain their independence Pam is skilled at managing conditions including brain injury, neurological disorders, genetic abnormalities, complex orthopaedic injuries, internal injuries, mental health difficulties, amputation, and visual impairments.

Pam is collaborative, supportive, and innovative in her approach, working as a strong advocate for clients and their families / care teams to ensure the best possible outcomes. She is proactive, practical, and a skilled and effective communicator. Her considerable experience both as a case manager and expert witness competently and effectively informs the litigation process, supporting clients and their families as they move through the legal challenges and into settlement.

Pam is skilled in setting up and managing care teams for her clients. Pam has a wealth of clinical and case management experience enabling her to work with professionalism and creativity to help clients achieve good outcomes towards a life they value.


## **Testimonial**

"Pam is an exceptional professional who combines both a wealth of knowledge with empathy. She is a brilliant support for people who have had a brain injury and their families. I would recommend Pam wholeheartedly."

*Ann Houghton, Partner, Anthony Collins Solicitors*

**Location** Curbridge, Oxfordshire

**Coverage** South East England, South West England, Wales, Midlands & International

<b>Professional Memberships</b>	<p>Health &amp; Care Professions Council (Reg: OT 34015)</p> <p>Royal College of Occupational Therapy (Reg: BT 0220815)</p> <p>British Association of Brain Injury and Complex Case Management (Reg: 3862)</p> <p>United Kingdom Acquired Brain Injury Forum (UKABIF)</p> <p>Registration evidence available on request.</p>
<b>CQC Registration Status</b> 	<p>3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a>; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).</p> <p>Current Rating: CQC has not inspected this service yet</p> <p>Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
<b>Qualifications</b>	<p>BSc Hons Occupational Therapy 2001</p> <p>Best Interest Assessor 2017</p> <p>BAHT Level 1 2003</p> <p>Specialist Seating Assessment 2016</p> <p>VIVA Housing Adaptations – including, Access, Reading Plans, Bariatric Clients, Ramps 2016 – 2018</p>
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision.</p> <p>Professional development reviews and governance/due diligence checks are undertaken annually.</p> <p>Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6million per claim</p> <p>Public Liability Cover: up to £6million per claim</p> <p>Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request.</p> <p>Data Controller: Pamela Ann Clarke</p>
<b>Enhanced DBS Certificate &amp; Update Service</b>	<p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place &amp; update service details available on request.</p>
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request.</p> <p>Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>