



# Krystal Munn

**Independent Case Manager**  
**Munn Case Management**

**Registered Nurse and Clinical Supervisor**  
**krystal@munncasemanagement.com**



## Adults & Children

### Specialisms

Brain Injury,  
Complex Polytrauma,  
Complex Orthopaedic,

#### Experience of:

Amputation,  
Birth Injury,  
Burns and Plastics,  
Cerebral Palsy,  
Mental Health  
Management,  
Pain Management,  
Psychosexual and  
relationship issues,  
Vocational Support.



The  
Case Management  
Community



**REGISTRANT**

## Profile

Her 27 years of experience as a registered nurse, in both the NHS and private sectors, informs a comprehensive knowledge base from which Krystal supports adults, children, and their families to deal with life changing injuries and events. Krystal brings over 20 years of experience as a highly dedicated and skilled rehabilitation case manager, specialising in acquired brain injury, amputation (upper and lower limb), complex orthopaedic injury, chronic pain, and psychological trauma.

Krystal understands complex psychological trauma and works with clients and their families to navigate life following complex life changing events. She is a qualified Psychosexual Therapist and Relationship Counsellor and Clinical Supervisor; she utilises these key skills to the benefit of the rehabilitation process.

High level organisational skills ensure Krystal maintains an optimum level of contact with all involved, focusing on cost effective, safe, positive client outcomes. Krystal's knowledge and understanding of services and facilities in Greater London and the wider South East means that she can effectively navigate both private and statutory requirements for her clients.

Krystal is experienced in vocational rehabilitation and has a proven track record of facilitating successful return to work programs for her clients. She has extensive experience of managing rehabilitation and care packages and is skilled at working collaboratively with multidisciplinary teams.

Krystal has a calm and reassuring personality, prioritising positive relationships, collaboration and clear communication, ensuring a strong team approach to maximise recovery outcomes for her clients and their families.



## Testimonial

"I just wanted to thank you for the help and assistance you have provided to my client. The assistance you have given her has been of enormous practical benefit. As you know she has no relatives living nearby and has been on her own since the accident. It has been good to know that assistance with her care, adaptation of her bathroom and other areas of the house, and her treatment has been in your capable hands."

*Claimant Solicitor*

**Location** Hitchin, Hertfordshire

**Coverage** South East England, Midlands

<b>Professional Memberships</b>   Member of MTSP Code of Conduct	British Association of Brain Injury and Complex Case Management (Reg: 6559) Case Management Society UK (Reg: 06-0259-CM) Royal College of Nursing (Reg: 2200133) Nursing and Midwifery Council (Reg: 9715002E) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registered with the Institute of Registered Case Managers (IRCM) (Reg: RCM1963)  Registration evidence available on request.
<b>CQC Registration Status</b>  	3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a> ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
<b>Continuous Professional Development</b>	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
<b>Professional Liability Insurance Policy</b>	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
<b>GDPR compliant</b>	Current ICO Certificate available on request. Data Controller: Krystal Munn
<b>Enhanced DBS Certificate &amp; Update Service</b>	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
<b>Key Policies</b>	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.