



Fiona Montgomery

Independent Case Manager
FM Case Management

Occupational Therapist

fiona@fm-casemanagement.co.uk



Adults

Specialisms

Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Burns and Plastics,
Mental Health
Management,
Pain Management,
Vocational Support.



The
Case Management
Community



www.hcpc-uk.org



Profile

Fiona is a dedicated, compassionate, and hard working case manager with a comprehensive clinical background. She is a well-established case manager with an excellent network of contacts that enables her to achieve optimum outcomes for her clients.

Historically, she gained experience across a wide range of NHS acute inpatient and outpatient settings and went on to specialise in upper limb injuries and hand therapy.

Since becoming a case manager in 2012, Fiona has been able to quickly develop effective working relationships with clients, their families, and treatment providers, as well as developing long standing relationships with solicitors and insurers.

Fiona has extensive experience in managing clients with a variety of injuries including complex polytrauma, upper and lower limb injuries, and amputation. Fiona understands complex psychological trauma and works with clients and their families to navigate the complexities of recovery following difficult life changing events.

Fiona is a veteran of vocational rehabilitation, having gained specialist training in functional capacity evaluations; she has a proven track record of successful graduated return-to-work programmes.

Fiona's excellent clinical knowledge enables the best possible rehabilitation outcomes for her clients.

Testimonial

"I have worked with Fiona for several years and she is brilliant to work with! Very helpful, prompt, efficient, and engages so well with our clients and helps them on their rehab journeys. Fiona has been incredibly helpful on some really tricky cases over the years, including cases with contributory negligence issues impacting on rehab funds, clients who do not speak English, and clients with very severe and life-changing injuries who need help and support in rebuilding their lives. Fiona is a great advocate for seriously injured people and is a joy to work with."

Partner, Personal Injury Solicitor

Location

Coventry, West Midlands

Coverage

Midlands, Northern England and Wales

Professional Memberships	Health & Care Professions Council (OT59140) Royal College of Occupational Therapy (BT 0800321) Case Management Society UK (12-117-CM) Institute of Registered Case Managers (RCM2158) Registration evidence available on request.
Qualifications	BSc Hons Degree Occupational Therapy 2008
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Fiona Montgomery
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.