

## **Louise Creelman**

Independent Case Manager
Lantern Case Management Ltd
Specialist Adult & Children's Nurse
louise@lantern-cm.com



# Adults & Children Specialisms

Brain Injury, Spinal Injury, Paediatric Specialist, Complex Orthopaedic, Complex Polytrauma.

### **Experience of:**

Amputation, Autistic Spectrum Disorders, Birth Injury, Cerebral Palsy, Challenging Behaviour, Disorders of Consciousness, Intensive Care, Learning Difficulties, Mental Health Management, Pain Management, Special Needs Education, Substance Abuse.





#### **Profile**

Louise is a gifted and compassionate case manager with comprehensive experience working with complex physical, cognitive, and neurological disabilities, including brain injury and major trauma in children, babies, and adults. With vast clinical and case management experience, she has managed complex and challenging situations with tact and quiet authority.

Her clinical expertise includes Specialist Children's Nurse, Nurse Manager and A&E Nurse in hospitals, special schools, and the community. She continues to enhance her knowledge of caring for patients who have experienced trauma and catastrophic injuries by still working occasionally as an A&E nurse.

Louise is an articulate and confident communicator who adapts her written and verbal reports to meet diverse audiences' needs. She has a special affinity for explaining medical conditions to children and young people. Her experience managing large MDTs, recruiting, and supervising teams of support workers and therapists means she is equally well-regarded by clients, their families, medical and legal professionals. Louise has also worked extensively in safeguarding, which gives her a wealth of experience of dealing with challenging circumstances and having difficult conversations.

Louise brings the same great organisational abilities to her family life, enjoying planning and organising holidays, trips, and has a passion for music, attending many festivals and gigs.

#### **Testimonial**

"She has been an excellent case manager to work alongside, always available for advice and to manage any treatment requests. I have found her to be truly dedicated to the families she works with going above and beyond what I would normally expect."

Victoria Brattan - Specialist Paediatric Independent Physiotherapist

#### Location

Chesterfield, Derbyshire

#### Coverage

Midlands, Northern England, International.

Professional Memberships  Member of MTSP Code of Conduct	Nursing & Midwifery Council (99CO460E) British Association of Brain Injury and Complex Case Management (6634) Case Management Society UK (19-4899-A) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registration evidence available on request.
CQC Registration Status  Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	Diploma in Nursing Degree in Community Specialist Practice Public Health Nursing & Health Visiting, 1st Class Honours Community Practitioner Nurse Prescriber 2006 Registered Specialist Comm Public Health Nurse – HV 2006 Registered Nurse – Adult 2002
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Louise Creelman
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.