

Emily Denny

Independent Case Manager Emily Denny Case Management

Occupational Therapist

emily@emilydennycasemanagement.co.uk



Adults & Children Specialisms Brain Injury,

Brain Injury, Complex Orthopaedic, Complex Polytrauma, Spinal Injury.

Experience of:

Birth Injury, Cerebral Palsy, Challenging Behaviour, Special Needs Education, Vocational Support.

Profile

Emily is proactive and organised; she is a positive and creative thinker who takes a highly flexible approach with her clients to achieve the outcomes they value. She is a strong advocate for her clients and their families, and highly experienced in drawing together effective care and rehabilitation teams to deliver best outcomes and maximise their potential.

Emily has worked as a case manager since 2009; cases have included acquired brain injury, complex orthopaedic/polytrauma injuries, spinal injuries, and birth injuries. Working as an occupational therapist in the NHS, charitable and private sectors, Emily developed highly specialist clinical skills in brain injury rehabilitation.

Having worked as a care expert, Emily has a good understanding of the litigation process and receives instruction from both solicitors and insurers.

Emily is Trustee for Headway Cornwall, a charity providing support to adults with acquired brain injury.

Located in Cornwall, with another base in Surrey, Emily is happy to travel as is reasonable and practicable for the client or case.

Testimonial

"I feel so fortunate to have had Emily as my case manager. I appreciate her relaxed, friendly approach, while at the same time she is highly efficient and always alert to the client's needs. Her kind and empathic nature mean that I always feel in very safe hands. She has been a wonderful source of support in many different ways."

Client

"Emily is an excellent case manager with exceptional clinical skills. Emily has a clear understanding of the litigation process and the interplay between the roles of the MDT and the expert witnesses. Emily thinks outside the box, designing creative solutions for clients and the implementation and delivery of their therapeutic interventions. Emily is an excellent communicator and works very collaboratively with other members of the MDT. In her day-to-day case management work she demonstrates excellent judgement in difficult situations and is gifted with the perfect combination of empathy, clarity and integrity. Her clients are in extremely capable hands."

Personal injury lawyer



Redruth, Cornwall and Farnham, Surrey

Coverage

South West, South East and International



Case Management







Professional Memberships & Registrations Member of MTSP Code of Conduct	Health & Care Professions Council (OT32515) Advanced Member of the British Association of Brain Injury and Complex Case Management (0510) Registered with the Major Trauma Signposting Partnership (MTSP) Code of Conduct Registered with the Institute of Registered Case Managers (IRCM) (RCM1687) Evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: Personal Care, Treatment of disease, disorder or injury, Caring for adults over 65 yrs, Caring for adults under 65 yrs, Caring for children (0 – 18 yrs), and Physical disabilities.
Qualifications	Occupational Therapy BSc, Oxford Brookes University 1999
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 4 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Emily Denny
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.