



Debra McCool

Independent Case Manager
Debra McCool Case Management

Advanced Nurse Practitioner

debra@dmccoolcm.co.uk



Adults & Children

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Autistic Spectrum
Disorders,
Burns and Plastics,
Cerebral Palsy,
Challenging Behaviour,
Disorders of
Consciousness,
Intensive Care,
Learning Difficulties,
Mental Health
Management,
Pain Management,
Substance Abuse,
Vocational Support.



The
Case Management
Community



Profile

A dedicated case manager who combines clinical expertise, empathy, and efficiency to deliver person-centred support. Debra is known for clear communication, proactive coordination, and consistently achieving positive outcomes for clients.

Debra is an experienced case manager with a strong clinical background. She is committed to delivering holistic support tailored to individual needs. She excels in coordinating complex care plans, liaising effectively with multi-disciplinary teams, ensuring seamless service delivery.

Known for her empathetic approach and strong advocacy skills, she prioritises client wellbeing while maintaining professionalism and efficiency. Through her clear communication style, Debra fosters trust with clients, families and stakeholders. Proactive and organized, she manages competing priorities with ease and consistently achieves positive outcomes.

Testimonial

"Debbie is an exceptional tenant liaison who consistently demonstrates professionalism, compassion, and unwavering dedication in her role. Working alongside our specialist cleaning team in North Wales, she plays a vital role in supporting some of the most vulnerable individuals in our community. Her ability to build trust with clients is outstanding. Debbie approaches every situation with empathy and respect, ensuring individuals feel heard, supported, and understood—particularly during complex and often sensitive work being carried out in their own homes.

Debbie also excels in coordinating with external organisations, including the North Wales Fire Service, particularly in cases where there are risks such as hoarding. She manages these relationships with clarity and professionalism, ensuring that all parties are aligned and that the client's wellbeing remains at the centre of every decision."

– Aimee Danzi, Director (Critical Living Solutions LTD)

Location

The Wirral

Coverage

North West England, Midlands, Wales

Professional Memberships & Registrations	British Association of Brain Injury and Complex Case Management (2308370) Royal College of Nursing (1523044) Nursing and Midwifery Council (93C2453E) Evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	Diploma of Higher Education in Nursing Studies – University College of Chester (1993–1996) BSc (Hons) Professional Practice (Nursing) – University College of Chester (1997–2000) MSc Advanced Clinical Practice – John Moores University, Liverpool (2008–2011).
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Debra McCool
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.