



# Hayley Graves

**Independent Case Manager**  
**HG Case Management**

**Social Worker**

**hayley@hgcm.co.uk**



## Young People & Children

### Specialisms

Brain Injury,  
Paediatric Specialist,  
Complex Orthopaedic.

#### Experience of:

Autistic Spectrum Disorders,  
Birth Injury,  
Cerebral Palsy,  
Challenging Behaviour,  
Intensive Care,  
Learning Difficulties,  
Mental Health Management,  
Special Needs Education,  
Substance Abuse.

### Profile

Hayley is an experienced Case Manager specialising in complex childhood disability, delivering compassionate, evidence-based rehabilitation. Hayley's skills are grounded in strengths-based practice, clinical expertise, and a genuine understanding of the importance of building strong support networks around the child and their family, while fostering excellent working relationships to achieve the best outcomes.

Hayley specialises in Acquired and Traumatic Brain Injury, with particular expertise supporting children with Cerebral Palsy, sensory and visual impairment, and complex family dynamics. Her practice is rooted in person centred, evidence-based approaches, shaped by a strong foundation in social work and senior safeguarding roles.

Hayley provides holistic assessments and rehabilitation plans that take into account risk, build on strengths, and support long term recovery and independence. She works closely with multidisciplinary teams, manages complex cases, and approaches safeguarding with professionalism and empathy. Her experience across trauma, exploitation, disability, and high-risk family situations helps her remain calm, thoughtful, and focused on solutions when situations are challenging.

Hayley maintains strong partnerships with statutory and therapeutic services and stays current through ongoing continuous professional development. As a parent of a child with Cerebral Palsy, complex medical needs and severe visual impairment, Hayley brings authenticity, compassion, and lived understanding to every family she supports.

### Testimonial

"Having Hayley on our team, managing all the extras that comes with having a child with complex needs, means that we can focus on being parents and giving our boy the best of us. Nothing is too big nor too small; she will endeavour to help us in any way that she can."

*Parent of Client*

### Location

South Yorkshire


### Coverage

Midlands, Northern England, Wales.



The  
Case Management  
Community



<b>Professional Memberships &amp; Registrations</b>	<p>British Association of Brain Injury and Complex Case Management (2749090)  Social Work England (SW7345)  Institute of Registered Case Managers (RCM2379)</p> <p>Evidence available on request.</p>
<b>CQC Registration Status</b>  	<p>3HUB Ltd is Registered with CQC 21/03/2024 <a href="#">Click here for CQC registration</a>; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity).  Current Rating: CQC has not inspected this service yet  Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.</p>
<b>Qualifications</b>	<p>National Diploma Health and Social Care 2007  BSc Social Work 2010  MA Practice Teaching Level 1 2018</p>
<b>Continuous Professional Development</b>	<p>Regular training and formal 3 monthly supervision.  Professional development reviews and governance/due diligence checks are undertaken annually.  Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.</p>
<b>Professional Liability Insurance Policy</b>	<p>Professional Indemnity Cover: up to £6 million per claim  Public Liability Cover: up to £6 million per claim  Policy details available on request.</p>
<b>GDPR compliant</b>	<p>Current ICO Certificate available on request.  Data Controller: Hayley Graves</p>
<b>Enhanced DBS Certificate &amp; Update Service</b>	<p>Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place &amp; update service details available on request.</p>
<b>Key Policies</b>	<p>All our policies and procedures are reviewed annually, and full details are available on request.  Our suite of policies and procedures include Governance (including third party due diligence), Data &amp; IT, Safeguarding, Safe Working &amp; Risk Management, Employment, Clinical.</p>