



Fazelet Rauf

Independent Case Manager
Renew Case Management

Occupational Therapist

fazelet@renewcm.co.uk



Adults & Young People

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Birth Injury,
Burns and Plastics,
Cerebral Palsy,
Challenging Behaviour,
Disorders of
Consciousness,
Learning Difficulties,
Mental Health
Management,
Pain Management,
Special Needs
Education,
Substance Abuse,
Vocational Support.



The
Case Management
Community



www.hpcp-uk.org

Member of



Profile

Faz is an experienced Occupational Therapist and BABICM Advanced Registered Practitioner Case Manager with over 20 years of clinical and case management expertise. Her background spans acute hospital settings, neurological rehabilitation, community services, and complex case management for clients with traumatic injuries and long-term conditions.

Faz specialises in the coordination and delivery of rehabilitation programmes for individuals with acquired and traumatic brain injuries, as well as neurological, orthopaedic, spinal and upper limb injuries. Her work focuses on maximising independence, safety and quality of life.

Her clinical experience includes cognitive and fatigue management, equipment provision, housing adaptations, specialist seating and upper limb rehabilitation.

She has extensive experience managing complex care packages, including coordinating 24-hour support teams and training care staff to implement rehabilitation programmes effectively. Faz leads large multidisciplinary teams and has experience sourcing and coordinating private services. She also works alongside community agencies to secure appropriate funding and support for clients.

Faz has supported individuals through independent living trials and relocation to fully adapted, wheelchair accessible homes, working with housing providers and assistive technology companies to promote safe independence.

She also works with the Court of Protection and safeguarding teams to support best interest decision making and ensure client welfare.

Testimonial

"Over the past 5 years, Faz has been an incredible source of support, guidance and professionalism throughout my case management journey. She has always gone above and beyond to ensure I felt heard, supported and cared for at every stage. Her dedication, compassion and commitment to achieving the best outcomes truly set her apart.

Faz is not only highly knowledgeable and professional, but also genuinely kind, approachable and understanding. I cannot thank her enough for all the support she has provided over the years, and I would highly recommend her to anyone in need of an exceptional case manager."

- Client

Location Manchester

Coverage Northern England, Midlands, Wales

Professional Memberships & Registrations	Health & Care Professions Council (OT36933) Royal College of Occupational Therapy (BT0224476) Advanced Registered Practitioner British Association of Brain Injury and Complex Case Management (1822148) Case Management Society UK (23-8850-CM) Institute of Registered Case Managers (RCM2135) Evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc Hons Degree Occupational Therapy, 2003
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Fazelet Rauf
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.