



Marcia Gregory

Case Manager Assistant
Claire Dowling Case Management

marcia@clairedowlingcm.co.uk



CLAIRE DOWLING CASE MANAGEMENT
Getting your life back together
one piece at a time.

Adults & Children

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic

Experience of:

Autistic Spectrum
Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Mental Health
Management,
Pain Management,
Special Needs
Education,
Substance Abuse,
Vocational Support,
Epilepsy.

Profile

Marcia Gregory is an experienced health and social care professional with over two decades of experience supporting individuals with complex physical, neurological, cognitive, and learning disabilities.

Throughout her career, she has worked across community, rehabilitation, and case management settings, developing a comprehensive understanding of person-centred care, clinical governance, safeguarding, and multidisciplinary working.

Her practice is focused on promoting independence, improving quality of life, and achieving positive outcomes for clients with complex needs.

Marcia's clinical experience includes supporting adults and children with acquired brain injuries, epilepsy, cerebral palsy, long-term neurological conditions, physical disabilities, and complex care requirements.

She has extensive experience providing personal care, medication support, enteral feeding via Mic-Key button, seizure management, mobility assistance, and rehabilitation support. She is skilled in delivering care that maintains dignity, promotes wellbeing, and maximises independence while ensuring safe and effective clinical practice.

As an Assistant Case Manager Marcia has further developed her skills in care coordination, risk management, clinical documentation, quality assurance, and service development. In addition to working collaboratively with multidisciplinary teams, contributing to the development and implementation of rehabilitation programmes, Marcia has monitored client progress, facilitated therapeutic interventions, and ensured that care plans remained responsive to changing needs and rehabilitation goals. She has experience preparing and reviewing risk assessments, investigating incidents and complaints, monitoring performance, and working alongside Case Managers to achieve client-centred outcomes.

Marcia is committed to delivering safe, effective, and compassionate care while supporting clients, families, and professionals to achieve the best possible rehabilitation and quality of life outcomes.

Testimonial

"Marcia is a focused and dedicated professional who consistently gives her best. She is approachable, calm under pressure, and able to build strong, trusting relationships with both families and multidisciplinary colleagues. Her reliability, strong organisational skills, and natural ability to coordinate care make her exceptionally well-suited to the role of an Independent Case Manager Assistant." - Jo Harris, Jo Harris OT Services

Location Chorley

Coverage Midlands, South East England.



The
Case Management
Community

CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration ; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £10 million per claim Public Liability Cover: up to £10 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Claire Dowling for Claire Dowling Case Management (claire@clairedowlingcm.co.uk)
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.