

Rochelle Mills

Independent Case Manager
Rochelle Mills Case Management Ltd

Registered General Nurse

rochelle@millscm.co.uk

ROCHELLE MILLS CASE MANAGEMENT

Adults & Young People

Specialisms

Brain Injury,
Complex Polytrauma,
Complex Orthopaedic.

Experience of:

Amputation,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Disorders of Consciousness,
Learning Difficulties,
Mental Health Management,
Pain Management.

Profile

Rochelle is a highly empathetic and dedicated case manager, known for her genuine commitment to the clients and professionals she works with. She brings a calm, professional, and client-focused approach to her work, enabling individuals to feel confident and supported throughout their rehabilitation journey.

With extensive experience managing complex cases and large multidisciplinary teams, Rochelle excels in coordinating bespoke, high-quality rehabilitation packages tailored to each client's unique needs. She is skilled at recruiting, leading, and supporting large care teams, allowing clients to maintain their independence and remain safely and comfortably in their own homes. Her ability to build trust quickly with clients and families from all backgrounds is a testament to her compassionate nature and professional integrity.

A key strength of Rochelle's practice is her commitment to matching clients with therapists and professionals who align closely with their goals, personalities, and therapeutic needs. She limits her caseload to no more than eight clients at any time to ensure she can provide each individual with the attention and responsiveness they deserve.

Rochelle has extensive experience working with clients who have sustained traumatic brain injuries (TBI), acquired brain injuries (ABI), and polytrauma, including brachial plexus lesions. She has experience in working with visual impairments, and cerebral palsy and is skilled in managing complex medical needs such as tracheostomies, suprapubic catheters, and percutaneous endoscopic gastrostomies (PEGs). Rochelle is also adept in identifying and coordinating appropriate support for clients requiring pain management and psychological care.

Rochelle maintains excellent communication with all those she works with, providing regular updates to litigation teams through meeting minutes, reports, emails, and calls. Her work is underpinned by a drive to deliver outstanding outcomes and to ensure every client has the best opportunity to achieve meaningful progress in their rehabilitation.

Testimonial

"Having worked as a treating therapist in the field of acquired brain injury for over 20 years, I can genuinely say that Rochelle is one of the best Case Managers I have ever worked with. She has an outstanding understanding of neurological difficulties and how they impact not only the client, but also on their family and friends. Rochelle has the skills to help people move their lives forward after catastrophic events and does this using an upbeat and realistic approach."– *Occupational Therapist*

Location Sheffield, South Yorkshire

Coverage Northern England, Midlands.

3 HUB

The Case Management Community

BABICM Member

Professional Memberships & Registrations Member of MTSP Code of Conduct	British Association of Brain Injury and Complex Case Management (1822840) Nursing and Midwifery Council (06D0673E) Major Trauma Signposting Partnership Code of Conduct Registration evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	DIPHE RGN (Adult Nursing) 2006 DIP Cancer Nursing 2008
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £10 million per claim Public Liability Cover: up to £10 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Rochelle Mills
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.