



Joanne Harris

Case Manager Assistant/Occupational Therapist
Claire Dowling Case Management

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CLAIRE DOWLING CASE MANAGEMENT
Getting your life back together
one piece at a time.

Adults & Children

Specialisms

Brain Injury,
Paediatric Specialist.

Experience of:

Autistic Spectrum
Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Special Needs
Education.

Profile

Joanne Harris is an experienced Occupational Therapist with specialist expertise in learning disabilities, autism, and complex needs. She is skilled in assessment, documentation, multidisciplinary coordination and person-centred support, and brings strong organisational, communication, and advocacy capabilities.

Joanne has broad experience across paediatric, further education, and adult learning disability services, specialising in autism, epilepsy, sensory processing, and complex behavioural and communication needs. She specialises in functional, sensory, and environmental assessments, using her findings to build targeted intervention plans. Her clear, clinically robust documentation reliably secures the necessary pathways for education, health, and residential support.

Joanne collaborates confidently within multidisciplinary teams, contributes to EHCPs, delivers staff training, and supports families with practical, accessible guidance. Her background across specialist schools, colleges and residential settings enables her to coordinate care effectively, adapt to diverse environments and promote meaningful participation. Informed by lived experience, Joanne brings a compassionate, person-centred approach focused on independence, regulation and occupational justice.

Testimonial

"I would like to take this opportunity to say a big THANK YOU to Jo Harris, who undertook a complex, comprehensive sensory assessment for me. Jo has exceeded my professional expectations. As a Social Worker of 30 years, I am well versed in working with a myriad of professionals from a spectrum of agencies. Jo has repeatedly demonstrated a person-centred approach with compassion, care and empathy. Jo's personal and professional experiences coupled with her academic knowledge has enabled her to swiftly identify sensory needs, their impact on daily living, providing realistic and achievable strategies, interventions and techniques to support and me to live a 'normal' and fulfilled life where possible. Jo has an exemplary professional manner, she is extremely approachable, producing timely reports working with me in an asset-based fashion. This approach and high skill set has reduced anxiety, made me feel comfortable sharing my personal and in-depth personal vulnerabilities. I would not hesitate to sign-post people I support or professionals to Jo." -Client

Location

Warrington, Cheshire

Coverage

Northern England



The
Case Management
Community

CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc Hons Degree Occupational Therapy - 2023 Sensory Integration Facilitator - 2025 Access to HE Social Science Pathway Level 3 - 2019 Apprenticeship Level 2 Health and Social Care - 2017 The Care Certificate - 2019
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £10 million per claim Public Liability Cover: up to £10 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Claire Dowling for Claire Dowling Case Management (claire@clairedowlingcm.co.uk)
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.