



Carla Turner

Independent Case Manager
Carla Turner Case Management

Neuro Physiotherapist

carla@carla-turner.co.uk



Adults

Specialisms

Brain Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Disorders of
Consciousness,
Pain Management.

Profile

Carla is an Advanced BABICM Practitioner and rehabilitation case manager with extensive experience working with adults and their families living with catastrophic life changing injuries, including brain injury and orthopaedic injuries. Carla takes a trauma informed approach that is holistic, sensitive, and empowering. She has a strong awareness of the social and cultural factors that can impact the rehabilitation process. She provides a solution based, collaborative, and creative approach to her clients to achieve valued outcomes.

Carla has a particular interest in complex/catastrophic brain injury case management and working with adults who have cognitive communication impairments alongside physical impairments. She is highly skilled in establishing and maintaining relationships with all stakeholders within complex multi-systems. She is experienced in providing immediate needs assessments, witness statements and works on both single and joint instruction basis within the litigation process. She has a broad experience of the procurement and governance of bespoke rehabilitation and care packages.

Carla has worked within the statutory and private sector and has a long history of community volunteering with both young people and in community projects. She values the relationships with all stakeholders and always aims to communicate effectively with clients, families, multi-disciplinary teams, and external agencies.

Testimonial

"In the cases I have instructed Carla I found that she utilises her knowledge working with brain injury to full effect and provides fantastic levels of case management support and coordinates treatment and rehabilitation teams very well. The clients and their family members that I support have always provided fantastic feedback for Carla and the case management support she provides. She remains very focused on the rehabilitation needs of the client and has a very holistic approach to this which she will provide to both the clients and their surrounding family members."

Partner, Personal Injury Solicitor

Location

Newcastle upon Tyne, Tyne and Wear

Coverage

Northern England



The
Case Management
Community



Professional Memberships & Registrations	Health & Care Professions Council (PH70506) Advanced Registered Practitioner, British Association of Brain Injury and Complex Case Management (1822175) Member of Chartered Society of Physiotherapy (075625) Registration evidence available on request.
CQC Registration Status 	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc(Hons) Physiotherapy Northumbria University 2004 Cert MGMT (HSC) (Open) Open University 2008
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £7.5million per claim Public Liability Cover: up to £10million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Carla Turner
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.