

Jacqueline Agyekum

Independent Case Manager
CereCare Case Management and Services

Occupational Therapist

ja@cerecarecms.co.uk

CereCare
CASE MANAGEMENT AND SERVICES

Young People & Children

Specialisms

Brain Injury,
Spinal Injury,
Paediatric Specialist,
Complex Orthopaedic.

Experience of:

Amputation,
Autistic Spectrum Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Disorders of Consciousness,
Intensive Care,
Learning Difficulties,
Mental Health Management,
Pain Management,
Special Needs Education,
Vocational Support.

The Case Management Community

hcpc registered
www.hcpc-uk.org

Member of Royal College of Occupational Therapists

BABICM Member

IRCM REGISTRANT

Profile

Jacqueline has over 20 years working in healthcare. Initially as an Occupational Therapist then as a Case Manager working with children and young adults with complex physical and developmental needs.

Jacqueline worked as a specialist advisor to the Care Quality Commission and as an Allied Health Professions (AHP) lead on regional NHS projects. Her last NHS role was as a Designated Clinical Officer for SEND working across Health and Education to support Children and Young people with Special Educational Needs.

She is a much sought after, caring, solution focused Case Manager and has extensive experience supporting complex clients and care teams.

She collaborates effectively with clients, and their support systems to include families, statutory services, education providers, legal professionals and insurance teams to help achieve meaningful outcomes. She understands the importance of getting the right support to progress the needs of the case.

Testimonials

"Working with Jacqueline has been a pleasure. Her client focused and collaborative approach to case management, combined with her sensitivity and compassion has helped ensure that the P's family, and the professionals supporting him, have been able to work together for P's benefit and achieve positive outcomes for him."
Solicitor

"Jacqueline is an exceptional case manager with the ability to meet children/ young people and their families where they are in their journeys whilst also helping them to explore what's possible in often very complex situations. I wouldn't hesitate in recommending families to work with Jacquline."

Specialist Paediatric Physiotherapist

Location

London

Coverage

South East England, International

Professional Memberships & Registrations	Health & Care Professions Council (OT44681) Royal College of Occupational Therapy (BT0229424) British Association of Brain Injury and Complex Case Management (3918) Institute of Registered Case Managers (RCM2497) Registration evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	NHS Leadership Academy award in Senior Healthcare Leadership 2021 Lean Green Belt course, Guy's and St Thomas' Foundation Trust 2016 Post Graduate Certificate in Sensory Integration, University of Ulster 2012 Occupational Therapy BSc (Hons), Oxford Brookes University 2005
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Jacqueline Agyekum
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.