

Joanne Blakeley

Independent Case Manager
Resolve Case Management

Physiotherapist

joanne@resolvecm.co.uk

Adults & Young People

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic,
Complex Polytrauma.

Experience of:

Amputation,
Challenging Behaviour,
Mental Health Management,
Pain Management,
Vocational Support,
Respiratory.

Profile

With nine years of specialised case management experience, Joanne supports clients living with acquired brain injuries, spinal cord injuries, and complex trauma, as well as their wider families and support networks. Her practice is grounded in a holistic, person-centred approach, ensuring that every client receives tailored guidance that reflects their unique needs, goals, and circumstances.

Joanne has extensive experience coordinating multidisciplinary rehabilitation, navigating statutory and private services, and advocating for clients to ensure they receive the highest standard of care. She conducts comprehensive needs and vocational assessments designed to help her clients rebuild confidence, rediscover purpose, and engage in meaningful activity that enhances their overall quality of life.

Skilled in crisis management, long-term planning, and collaborative problem-solving, Joanne is committed to empowering clients to achieve greater independence, stability, and wellbeing. Joanne brings strong communication skills, professional resilience, and a compassionate, structured approach to supporting clients through some of the most challenging periods of their lives.

Joanne has two home base locations: West Yorkshire and Pershore in Worcestershire and is happy to travel from whichever base is most practical for clients across the UK.

Testimonial

"Joanne is very approachable and maintains excellent links with the clients in question, which assists in the smooth running of the deputyship/trust file on our end. I have seen an ability in her to discuss very complex matters with clients at their level, taking the time to consider and explain to the client the pros and cons of a decision and assisting them in this regard."
Solicitor

Location

West Yorkshire, and Pershore, Worcestershire

Coverage

Northern England & Midlands

Professional Memberships & Registrations  	Health and Care Professions Council (PH68791) Advanced Practitioner British Association of Brain Injury and Complex Case Management (1822467) Institute of Registered Case Managers (RCM2049) Major Trauma Support Partnership Code of Conduct Evidence available on request.
CQC Registration Status  	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc Hons in Physiotherapy, 2001–2004 Post Graduate Certificate - Early Rehabilitation in Intensive Care, 2012
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Joanne Blakeley
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.