

Jonny Ritchie

Independent Case Manager
Bespoke Rehab Ltd

Physiotherapist

jonny@bespoke.rehab

Adults & Adolescents

Specialisms

Brain Injury,
Spinal Injury,
Complex Polytrauma,
Complex Orthopaedic.

Experience of:

Amputation,
Burns and Plastics,
Challenging Behaviour,
Learning Difficulties,
Pain Management,
Vocational Support.

Profile

Jonny is a highly experienced clinician and a compassionate case manager. He developed extensive clinical skills as a physiotherapist in the NHS providing early rehabilitation to patients following significant traumatic neurological, spinal, and orthopaedic injuries.

He has worked in a variety of acute and community health settings giving him a sound, comprehensive understanding of all the services available both statutory and independent to provide an effective programme of rehabilitation to maximise client recovery.

Jonny is a dedicated and caring case manager, who is committed to providing exceptional support to those who are often experiencing the most challenging time of their life.

Jonny is friendly and approachable, quickly establishing trusting relationships with his clients and their families. He is mindful of the wider needs of all concerned in the rehabilitation process and able to adapt to these needs accordingly. Jonny possesses excellent written and verbal communication skills. He is highly driven and organised, favouring a collaborative and timely approach that ensures all parties are kept informed to allow for a successful outcome.

Testimonials

"As a lawyer specialising in catastrophic injury claims I have, over the years, worked with many rehabilitation case managers. I am pleased to commend Mr Ritchie as one of the best case managers I have worked with."

Personal Injury Solicitor

"I have been very impressed by how swiftly Jonny was able to get to grips with, and manage, my client's complex needs. He built an excellent rapport with my client from the start which enabled him to turn to Jonny in a time of crisis. My client would be lost without Jonny's support and guidance. He is a vital part of the team and key to my client getting the maximum out of his rehabilitation. Jonny has been quick to deal with any queries and his updates are incredibly helpful for the ongoing litigation."

Personal Injury Solicitor

Location

Exeter, Devon

Coverage

South East and South West England

Professional Memberships & Registrations Member of MTSP Code of Conduct	Health & Care Professions Council (PH102562) British Association of Brain Injury and Complex Case Management (8564) Case Management Society UK (11682) Chartered Society of Physiotherapy (094159) Institute of Registered Case Managers (RCM2287) British Association of Chartered Physiotherapists in Amputee Rehabilitation (BACPAR) (BACPAR-00000347) Major Trauma Support Partnership Code of Conduct Registration evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc Hons Degree Physiotherapy 2013
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Jonny Ritchie
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.