

Joyce Chisunga

Independent Case Manager
JC Therapy & Case Management Services Ltd

Occupational Therapist

joyce@jctherapycm.co.uk

JC Therapy & Case Management Services

Adults & Children

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic.

Experience of:
Amputation,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Paediatric Specialist,
Pain Management,
Special Needs Education
\

3 HUB
The Case Management Community

hcpc registered
www.hcpc-uk.org

Member of
Royal College of Occupational Therapists

BABICM Member

CMSUK Individual Member
Case Management Society UK

IRCM REGISTRANT

Profile

Joyce works with adults and children. She is a dedicated and compassionate case manager with extensive experience supporting clients with brain injuries, spinal cord injuries, and complex physical injuries.

Joyce is a motivated and empathetic case manager and occupational therapist with over 25 years of experience, 5 years of which as a medicolegal expert for care, case management, and occupational therapy.

She is highly skilled in the assessment, management, and support of adults and children with a diverse range of complex physical needs and associated mental health and psychological trauma, as well as chronic pain and challenging behaviours.

Joyce is a Best Interests Assessor and has a wealth of rehabilitative experience and is committed to helping her clients achieve their goals to maximise their recovery and quality of life.

Joyce supports her clients using a tailored, cost-effective, collaborative approach, ensuring that each client's individual and diverse needs are understood and met. She is a strong advocate for her clients and their families and works hard to get to know their values and priorities. She is highly experienced in drawing together effective care and rehabilitation teams to reflect this, delivering positive outcomes.

Joyce has good knowledge and experience when recruiting for and managing 24/7 care teams for clients with complex care needs.

Testimonial

"I just wanted to say thank you for your help over the past 2.5 years. At the start of this I never knew or indeed understood what a mess I was in. Your guidance and knowledge has helped me get the best of what I have left especially with the vestibular problems ….."
Client

Location

Bedford, Bedfordshire

Coverage

South East England, Midlands, International

Professional Memberships & Registrations  	Health & Care Professions Council (OT42148) Royal College of Occupational Therapy (BT0235692) British Association of Brain Injury and Complex Case Management (0614) Case Management Society UK (22-6156-CM) Institute of Registered Case Managers (RCM1754) Major Trauma Support Partnership Code of Conduct Registration evidence available on request.
CQC Registration Status  	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	Best Interests Assessor, University of Hertfordshire 2016 MSc Advanced Occupational Therapy, University of Northampton 2012 BSc (Hons) OT, University of Zimbabwe 1996
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Joyce Chisunga
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.