

Alison Billingham

Independent Case Manager
AB Case Management

Social Worker

alison@abillinghamcm.co.uk

AB Case Management

Adults & Children

Specialisms

Brain Injury

Experience of:

Autistic Spectrum Disorders,
Birth Injury,
Cerebral Palsy,
Challenging Behaviour,
Learning Difficulties,
Mental Health Management,
Special Needs Education,
Substance Abuse,
Vocational Support.

3 HUB

The Case Management Community

BABICM Member

Social Work England

Profile

Alison is an experienced Case Manager specialising in brain injury and complex neurological needs, bringing warmth, practical insight, and a genuine commitment to supporting people through life-changing circumstances. She is a qualified Social Worker and experienced Case Manager with over 20 years' experience across statutory, non-statutory, and specialist case management settings. She works with adults and children with acquired or traumatic brain injury, complex neurological needs, disability, communication difficulties, and associated behavioural or safeguarding concerns.

Alison brings a calm, compassionate and down-to-earth approach, recognising the impact that serious injury, disability and complex needs can have not only on the individual, but on the whole family.

Her experience as a social worker means she has significant experience in writing complex assessments to a high standard and evidencing the support required for clients and their families. Alison also has experience of working with the legal sector through both her social work and case management roles. She is skilled in coordinating multi-disciplinary teams, developing person-centred care plans, recruiting and supporting bespoke care teams, and liaising confidently with families, therapists, care providers, legal professionals and statutory services.

Alison is a strong advocate for her clients and can form positive working relationships with clients and families, including in challenging and stressful circumstances. She is known for building trusting relationships, listening carefully, advocating strongly and helping clients and families feel supported, understood and able to move forward with confidence.

Testimonial

"Alison advocates for her clients and helps the clinical team to establish and monitor the client and families' goals, she listens to the team and family and has been highly skilled in negotiating a way forward which is in the best interest of the client. She has been proactive for the clinical team and has managed the ever-changing professions within the team with ease and has been receptive to the needs of the client and the recommendations from the current treating team..." – *Occupational Therapist Colleague*

Location

Northamptonshire

Coverage

Midlands, South East England, Northern England, South West England, Wales, Scotland, International

Professional Memberships & Registrations	British Association of Brain Injury and Complex Case Management (2365590) Social Work England (SW118885) Evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BA Honours Social Work 2017
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Alison Billingham
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.