

Rachel Gannon

Independent Case Manager
RG Case Management

Occupational Therapist and Care Expert Witness

rachel@gannoncm.co.uk

Adults & Young People

Specialisms

Brain Injury,
Spinal Injury,
Complex Orthopaedic.

Challenging Behaviour,
Disorders of Consciousness,
Learning Difficulties,
Vocational Support.

Profile

Rachel is an occupational therapist working as a case manager, with over 18 years' experience in the delivery of rehabilitation. She is passionate about the provision of cost-effective and collaborative rehabilitation, to restore an individual's independence and quality of life.

Her clinical area of expertise is the case management of clients who have sustained complex and life changing injuries, with a specialist interest in brain injury management. She has worked with a variety of clients from minimally conscious states, through to high functioning individuals, in supporting them to develop a meaningful and purposeful life.

She has extensive skills in neuro-rehabilitation, the management of challenging behaviour, ensuring that risk management and the safeguarding needs of the individuals are central to her practice. Rachel consistently works within the principles of the Mental Capacity Act. Rachel uses her knowledge base to undertake comprehensive assessments, to develop effective rehabilitation and support packages which are tailored to the individuals needs and goals. Managing multi-disciplinary and support teams is central to her practice, to ensure collaborative working to meet the client's needs, no matter how challenging.

Testimonial

"I always feel listened to. Rach always goes above and beyond, she's very kind and caring. Knows her job very well and really cares about client she looks after. Sees it from their perspective she's very professional. Always there when I need her. Anything I need she tries to make it happen very understanding. She always explains things to me when I don't understand them, she knows exactly how to explain them.
I trust Rach 100%"
Client

Location

Widnes, Cheshire

Coverage

Wales, Northern England & International

Professional Memberships & Registrations	Health & Care Professions Council (OT43331) Advanced member of British Association of Brain Injury and Complex Case Management (1196) Registration evidence available on request.
CQC Registration Status Regulated by CareQuality Commission	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc (Hons) Degree Occupational Therapy 2005
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6million per claim Public Liability Cover: up to £6million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Rachel Gannon
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.