

Victoria Ramm

Independent Case Manager
VLR Health Ltd

Registered Nurse

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VLR HEALTH

Adults & Young People

Specialisms

Brain Injury,
Spinal Injury

Experience of:

Amputation,
Birth Injury,
Cerebral Palsy,
Learning Difficulties,
Pain Management,
Special Needs Education

3 HUB
The Case Management Community

BABICM Member

Profile

Victoria is a highly skilled clinician who is passionate about case management. She has extensive experience of working in a variety of NHS and private health settings, which has given her the skills to understand and deliver high standards of holistic care that is focused on the individual's unique needs.

Victoria holds over 10 years' experience working in neurological rehabilitation. She has an in-depth understanding of the impact of neurological injury on an individual, their families and friends. Victoria understands the importance of maximising the client's rehabilitation and care outcomes right from the beginning of their journey.

Victoria is a strong advocate for person-centred care, supporting and empowering her clients to achieve their goals and aspirations in all aspects of their lives. She is a skilled and sensitive communicator who is able to bring together multi-professional teams to coordinate skills and knowledge to enable safe, effective, and well-evidenced care and rehabilitation provision. Victoria has a thorough understanding of CQC regulatory requirements.

Victoria has been recognised for her understanding yet professional approach to leadership and management. She writes thorough and detailed reports and has a comprehensive knowledge of the litigation process.

Testimonial

"It is truly rare to find someone that understands brain injury and its implications like Victoria. She is a wonderful advocate and a great support to her clients, lifting some of the burden off of their families to make life that little bit easier."
Client and his wife

Location

Chichester, West Sussex

Coverage

South East England, South West England

Professional Memberships & Registrations  	British Association of Brain Injury and Complex Case Management (7218) Nursing and Midwifery Council (20J0568E) Major Trauma Support Partnership Code of Conduct Evidence available on request.
CQC Registration Status  	3HUB Ltd is Registered with CQC 21/03/2024 Click here for CQC registration; 3HUB Community Members are able to use the 3HUB Ltd CQC registration and governance processes as an associate of 3HUB for clients that need regulated activity (subject to capacity). Current Rating: CQC has not inspected this service yet Regulated Activity Provided: personal care; treatment of disease, disorder or injury; caring for adults over 65 yrs; caring for adults under 65 yrs; caring for children (0 – 18 yrs); and physical disabilities.
Qualifications	BSc 1st class Hons Degree General Nursing 2020 Distinction in Level 7 Practice nursing at Brighton University 2022
Continuous Professional Development	Regular training and formal 3 monthly supervision. Professional development reviews and governance/due diligence checks are undertaken annually. Current Mandatory Training Certificate and Safeguarding Level 3 Certificate available on request.
Professional Liability Insurance Policy	Professional Indemnity Cover: up to £6 million per claim Public Liability Cover: up to £6 million per claim Policy details available on request.
GDPR compliant	Current ICO Certificate available on request. Data Controller: Victoria Ramm
Enhanced DBS Certificate & Update Service	Full, clear enhanced Disclosure and Barring Service (DBS) certificate currently in place & update service details available on request.
Key Policies	All our policies and procedures are reviewed annually, and full details are available on request. Our suite of policies and procedures include Governance (including third party due diligence), Data & IT, Safeguarding, Safe Working & Risk Management, Employment, Clinical.